

## **OFFICE OF PUBLIC AFFAIRS**

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## Consumer Affairs Director to Discuss Unlicensed Activity at PACT

Illegal Operators and Businesses Endanger Consumers, Rob Legitimate Enterprises, Hurt Economy

**Who:** Carrie Lopez, Director of the California Department of Consumer

Affairs (DCA)

Representatives of various DCA licensing agencies

**What:** Director Lopez will discuss recent and ongoing efforts to fight

unlicensed activity by the Department of Consumer Affairs, including recent stings and sweeps in Southern California.

Representatives of various licensing agencies will be available

to talk about specific recent operations.

When: November 17, 2008

2:30 p.m.

Where: Westin Los Angeles Airport Hotel-O'Hare Room

5400 West Century Blvd.

**Why:** Unlicensed activity in the professions and trades is a danger to

both California consumers and legitimate businesses that the

Department is committed to fighting. Unlike licensed professionals and trades people, unlicensed operators do business without state oversight, which makes it difficult to for consumers to seek redress if they are harmed. Unlicensed

operators also take business away from legitimate businesses

and hurts and already battered economy.

Note to B-roll from recent Southern California stings and sweeps will be

Videographers available.